# Prospect Research for Campaign Preparation

#### Presented by:

Libby Collinge, Head of Research and Prospect Strategy, The Frick Collection Raymond P. Happy, Principal and Managing Director, CCS

Tuesday, February 10, 2015 | 1:00-2:00pm





#### **Presentation Team**



# Libby Collinge, Head of Research and Prospect Strategy, The Frick Collection

Libby Collinge is the Head of Research and Prospect Strategy at The Frick Collection. Prior to joining the Frick team, she spent nearly eight years as Director of Research at the Metropolitan Opera and was an Associate Director at the Rutgers University Foundation. Over the course of her career, she has expanded the scope of her expertise from research and prospect management to include data integrity and project oversight, and frequently acts as a liaison between Development and other departments. Previous stops on her career path include an IT advisory research firm, a chemical company, and a public library. A graduate of Rutgers University's Douglass College, Libby holds a BA degree in biology.



#### Raymond P. Happy, Principal & Managing Director, CCS

Raymond Happy is a Principal at CCS. He has planned, directed, and supervised fundraising campaigns throughout the United States and provided strategic advice to leading organizations around the globe. His projects have raised billions of dollars. He has conducted numerous feasibility and planning studies, assessments, building programs, endowment campaigns, and annual appeals. He has helped institutions recruit new trustees, solicit transformational gifts, develop strategic plans, and install and operate new information systems.

# Today's Presentation

- Campaign vs. Annual Fundraising: Impact on Research
- Prospect Identification
- Research Tools
- Prospect Development
- Prospect Management
- Research in Action
- Questions and discussion

#### **Audience Poll**

- What is your organization's current campaign status?
  - ■No campaign
  - Considering campaign
  - ☐ Planning phase
  - Active campaign
  - ☐ Recently completed



# CAMPAIGN VS. ANNUAL FUNDRAISING: IMPACT ON RESEARCH

# Campaigns: What's Different?

More prospects needed

Higher level solicitors, asks, and donors

More focused goals

#### Research and research

Increased significance (r)

Greater visibility (R/r)

Opportunities for collaboration (R)

#### Name That Tune

- Proposal?
- Face-to-face meetings with frontline fundraiser followed by faculty, curators, technical staff
- A Plan
- The Product



# The Prospects

- Capacity Capacity
- Inclination and propensity
- Interests

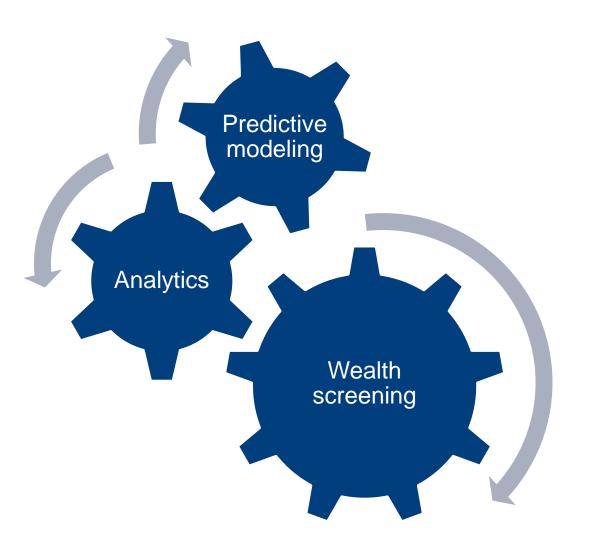
# PROSPECT IDENTIFICATION

#### **Audience Poll**

- Has your organization conducted a database screen in the last five years?
  - Yes
  - No
  - **□** Unsure



# Screening



Do you need it?

Should you do it?

Are you ready?

# Screening

- Vendor selection
- Record readiness and selection
- Return
- User interface
- Project manager
- Usage

#### Mining Your Database

Wealthy Zip Codes



# Mining Your Database

- Where YOUR big donors live
- Important employers in YOUR community
- Up-and-coming businesses and neighborhoods

# **RESEARCH TOOLS**

#### **Audience Poll**

How many prospect researchers do you have on staff?

- **0-2**
- **□**3-10
- **□**11+



- Google: Name plus
  - —Zip code
  - Town
  - —Address
  - Relative's name
- Social media
- State and County databases

Stocks - Insiders

 Stocks – SEC documents (last name, first in company/cik box)

http://www.sec.gov/edgar/searchedgar/cik.htm

CBS Market Watch

http://marketwatch.com/tools/quotes/insiders.asp?link=skey

J3 Information Services Group

http://www.j3sg.com/Reports/Portfolio-Insider/indexFP.php?filerLookup

SEC Form 4

http://www.secform4.com/

#### **Foundations**

Guidestar

www.guidestar.org

Foundation Center

https://fconline.foundationcenter.org



#### International Foundations

Charity Commission for England and Wales

http://www.charitycommission.gov.uk/find-charities

Scottish Charity Regulator

http://www.oscr.org.uk/search-charity-register





# **Prospect Development**

Assign

**Assist** 

Track SUCCESS!



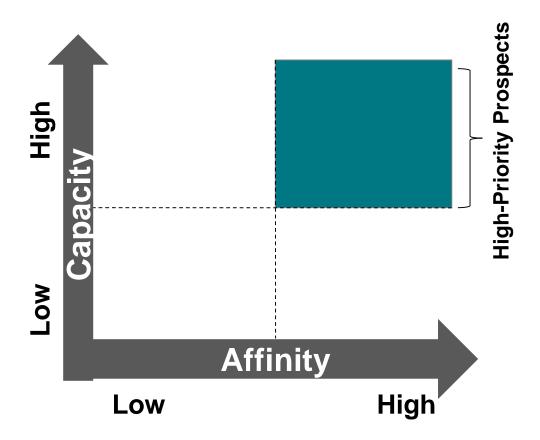
#### **Know Your Prospects**

#### Research should uncover:

- Relationship to organization (giving history, leadership positions, status in the community)
- Giving history to other organizations (capital, annual, naming gifts)
- Family structure (who controls the \$\$)
- Board service
- Foundation directorships

- Real estate holdings
- Stock holdings
- Educational history
- Employment history
- Age
- Special interests (i.e., collects private jets)
- Study responses

# What Makes a Good Prospect?



# What Makes a Good Prospect?

#### What to Look For:

- Private company executives
- Franchise owners
- Local, family-operated businesses
- Up-and-coming executives in line to succeed CEO
- Donors who have increased giving over time

#### What to Avoid:

- Celebrities
- Forbes Billionaires
- New, young CEOs
- Philanthropists who have deep commitments to several other institutions
- Inheritors of wealth with limited new earning potential

# **Tracking Prospects**

- Prospect tracking and prioritization is critical for campaign success
- Research informs prioritization



# Developing a Pipeline

#### **Key Info to Include**

- Name
- Solicitation status (A, B, C)
- Target ask and project
- Key relationships
- Affiliations
- Strategy
- Next steps

#### **Possible Additions**

- Residence and contact information
- Client giving history
- Pledge payment status
- Charitable affiliations and other major gifts

# **Prioritizing Prospects**

Prioritizing prospects helps to drive activity in a consistent, focused manner

#### High

- Top 25 list
- Leadership/strategic solicitations
- "Players on the field"

#### Med

- Next 50 list
- "Players on the bench"

Low

- Long-range list
- "Farm team"



# How Research Informs Strategy

#### Research Informs:

- Cultivation and solicitation team
- Area of interest (e.g., capital, endowment, scholarships)
- Ask amount ambitious but attainable
- Naming and recognition opportunities
- Sequencing of asks
- Non-financial requests (e.g., Board service)

#### Case Studies

- Case Study 1 University
  - Use geography to your advantage

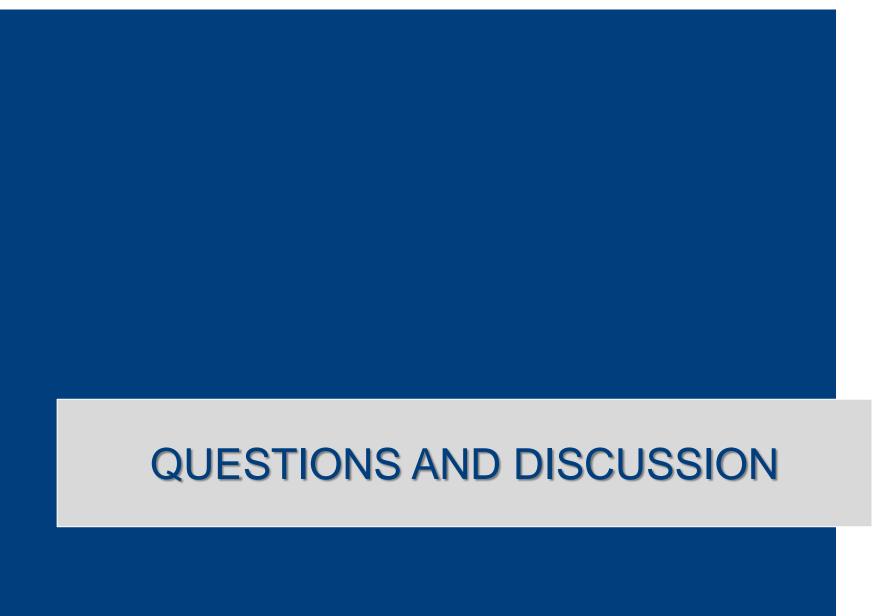


- Case Study 2 Theater
  - Mining the database



- Case Study 3 Independent School
  - Employ creativity and detective worl





#### **About CCS**

Founded in 1947

Leading consulting and management firm for non-profits

Provides campaign design and management, development services, and strategic planning and consulting to diverse non-profit institutions

#### **Diverse Client Roster:**

- Hospitals and medical centers
- Schools, colleges, and universities
- Religious institutions
- Arts, civic, and cultural organizations
- Environment and conservation organizations
- Voluntary health organizations
- Associations and advocacy groups

Chicago, New York
Dallas, San Francisco, Boston,
Los Angeles, Washington,
Baltimore, St. Louis, London, Dublin

Overall, CCS helps our clients raise approximately \$6 billion per year

# Thank You!



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